



## NAGGING PANDA PLATFORM PRIVACY POLICY (INCLUDING COOKIES)

### 1. Introduction

- 1.1 Welcome to the NAGGING PANDA software platform and/or mobile application (“the Platform”).
- 1.2 When you use the Platform, you’re trusting us with your information. We understand this is a big responsibility and work hard to protect your information.
- 1.3 This Privacy Policy is intended to help you understand what information we collect, why we collect it, and how you can update, manage, export and delete your information.
- 1.4 Our Privacy Policy is driven by the applicable Privacy Laws and we seek to be compliant at all times.
- 1.5 Should you have any queries you may email us at [privacy@naggingpanda.com](mailto:privacy@naggingpanda.com).

### 2 Application of Privacy Laws

- 2.1 The Privacy Laws apply to your access to the Platform and the use of the Services, and are a part of the agreement between us which can be found on the platform or here on this link.
- 2.2 The information which we collect, store, manage and process includes: your name and contact details; your customer names and contact details; all of your transactions processed on the Solution; the details of the Services rendered to you; and any other information which you may input when making use of the Solution. This information may be gathered directly from you when you explicitly input the data on the Solution. The Solution also makes use of Cookies that monitor and record your use of the Solution so that we can:
  - 2.2.1 tailor the Solutions functionality to you personally by allowing us to remember your preferences, location or device type;
  - 2.2.2 improve how the solution performs;
  - 2.2.3 allow third parties to provide services to our website; and
  - 2.2.4 deliver interest-based advertising where appropriate in compliance with the applicable laws.

We will refer to this information as Personal Data in the rest of this document.

- 2.3 NAGGING PANDA will store information, including Personal Data, provided by, or collected from you, in a secure manner. We hereby undertake to look after, store, manage and process the Personal Data using the same standards as we use to store, manage and process our own private and confidential information.



- 2.4 We commit to never selling any of the Personal Data, nor using it for any purpose other than that to which you have authorised us.
- 2.5 You hereby consent and agree that NAGGING PANDA is entitled to use the Personal Data as stated in this Agreement while you are registered as a User of the Services.
- 2.6 Should you terminate your use of the Services you may choose to either: (i) delete your Personal Data, or (ii) allow us to retain it so that you are able to recommence with the Services in future. This is at your sole discretion. If you instruct us to delete your Personal Data we shall do so with immediate effect and that Personal Data will not be recoverable from the Solution. We will only retain such Personal Data as may be required by Applicable Law (if any).
- 2.7 By submitting any information to the Solution in any form, it constitutes an unconditional, specific and voluntary consent to the processing of the information by us or our processors.
- 2.8 In relation to third parties, including your Customers, you must respect their rights under applicable Privacy Laws and obtain their informed consent where applicable. Any failure to comply with the requirement of applicable Privacy Laws may result in your access to the Solution and/or the use of Services being suspended or terminated. Furthermore, you hereby indemnify and hold NAGGING PANDA harmless against any claims by third parties arising from your breach of the provision of any and all Privacy Laws.
- 2.9 You hereby acknowledge that NAGGING PANDA is a global business and therefore may from time to time transfer and store information, including Personal Data, on servers and platforms outside of your or your Customer's jurisdiction. You hereby irrevocably consent to NAGGING PANDA transferring, storing and processing Personal Data anywhere in the world, including with and to third party service providers, subject to reasonable data protection protocols.
- 2.10 Should you have any complaint with regards to our use of your Personal Data or any queries in terms of Applicable Law, please email [privacy@naggingpanda.com](mailto:privacy@naggingpanda.com).